

Website Support Packages

Today's businesses are finding themselves downsizing and evolving into a much leaner business model. Headcount has diminished creating the strategic necessity for IT consulting as a matter of course. At IND Group, we are available and able to assist you with website support as well as:

- Maintaining up to the minute information on their web sites
- Computer systems consulting
- Custom computer programming; and
- General management consulting

IND Group specializes in customized solutions designed to meet and exceed your business needs. Our two support packages are the:

Basic Support Package

- Add or remove content on your web site
- Add or remove links on your web site
- Add or remove images
- Upload or delete files on the site like PDF, HTML pages

Advanced Support Package

- Includes everything identified for the Basic Support Package (plus)
- Perform all Admin duties related to maintaining the content on your site
- Respond to technical related issues from site visitor or staff (for example setting up and maintaining email accounts)
- Respond to technical related issues related to the maintenance of the site

Cost Model

- Our Basic Support Package starts at \$300.00 per month with a 6 month support agreement
- Our Advanced Support Package starts at \$500.00 per month with a 6 month support agreement
- We also provide an ad-hoc support option designed for clients who need support on an as-needed basis

IND Group is committed to delivering reliable, dependable and quality service, not just when you perceive a problem . IND Group, your trusted advisor for IT consulting and support. We enable you to focus on what you do best. Visit us on the web to learn the many other services we provide.

www.indgroup.com

IT Strategy and Tactics for Business Profitability

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